



May 20, 2020

To our clients and friends:

On behalf of the entire EH Private Bank team, we hope that you are well and safe.

As we continue to navigate our way through the difficult and challenging COVID-19 environment, we want to take this opportunity to thank all our clients for adapting to what many are calling the 'new norm.' We're pleased that you have chosen EH Private Bank to assist you with meeting your financial goals during this very trying time; and we look forward to continuing that relationship in the future. As some restrictions are being eased, and some businesses begin to reopen, we'll be shifting our regular communications with you from weekly, to every two weeks. Remember, if you need us, we're just a phone call or online 'click' away.

As we have discussed with you the past few weeks, criminal elements have deployed stronger efforts to prey upon the vulnerable parts of our economy by gaining access to personal and business finances. One of the methods these criminals often use is identity theft. Your financial safety and security are our utmost concern; so, we have assembled some tips to help you prevent identity theft and avoid becoming a victim. To view these informative tips please visit our Preventing ID Theft page at www.ehnbank.com/preventing-identity-theft. Even if you're already a savvy financial manager, this information can serve as a valuable review to assist you to prevent fraudulent activity on your finances.

As we continue to serve all our clients at an optimum level throughout the crisis, we're always here to help. If you have any concerns or need assistance of any kind with your personal or business banking, please don't hesitate to contact us between 9:00am-4:00pm, Monday through Friday at (323) 602-2000 or by email at: clientservices@ehnbank.com.

Once again, thank you for choosing EH Private Bank!

Sincerely,

A handwritten signature in black ink, appearing to read 'Chuck Thomas', is written over a light blue horizontal line.

Chuck Thomas
President/CEO